



**Community Colleges of Spokane**

## **2021-2025 STRATEGIC PLAN**



**Pillars**

*AND*

**Priorities**



# PILLARS AND PRIORITIES

In July 2021, the Board of Trustees for the Community Colleges of Spokane (CCS) adopted our 2021-2025 Strategic Plan.

This plan provides new mission, vision and values statements – our Strategic Pillars – and defines three strategic priority areas.

This plan was developed by a representative committee with involvement by many at CCS and in our community. It replaces our 2011-21 Strategic Plan and charts the course for our future.



# Pillars



## MISSION

To provide all students an **excellent** education that **transforms** their lives and **expands** their opportunities.

## VISION

Providing the best community college experience in the Northwest.

## VALUES

Our value statements represent the culture-specific values of CCS, expectations we place on one another, and how we endeavor to act as we carry out our responsibilities.

# Values



**Students First:** Students are the center of our work. We make decisions and plan for a future that best meets their educational needs and goals.



**Equity:** Access to high quality education in a safe and inclusive environment is the right of all individuals. We work toward establishing equity for all and endeavor to support each student so they may be successful.



**Access:** We open doors, striving to remove barriers and provide support so that all of our students have access to the quality education they deserve.



**Excellence:** We seek excellence in all we do, providing our students with an inclusive, world-class education in their community, one that provides equity and resources for a stable future.



**Integrity:** We build partnerships with trust and work from a place of integrity, honoring and respecting the students and employees who are part of CCS. We listen and communicate openly and with respect.



**Leadership:** We build lasting community partnerships to inspire innovation, build the local economy and create student career pathways. We continually adapt to meet changing community needs.



**Responsiveness:** Our education meets the community's needs. We quickly adapt and improve our programs and curriculum to ensure our students get a competitive education and our community gets talented employees.



**Stewardship:** We cultivate and respect the resources that make our work possible. We encourage every member of CCS to honor those resources by using them to advance our mission.





# Priorities

The following statements represent the critical priorities, chosen from among the many considered, that, if successfully achieved, will move CCS forward and make us more successful in the near future.



**Student Success:** Expanding the recruitment, enrollment, retention & academic achievement of a changing student population through consistently high-quality academic programming and innovative student support models that best serve the needs of tomorrow's regional workforce.



**Operational Excellence:** Ensuring the continuous improvement of our financial sustainability through on-going academic and student service innovation, consistent data-informed decision-making and the constant pursuit of organizational efficiencies that make us quick to respond to student needs and external opportunities.

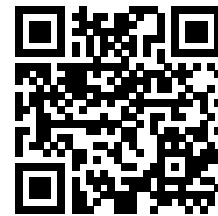


**Employee Success & Excellence:** Advancing the engagement and change management capacity of a high-quality faculty and staff through purposeful recruitment, development & retention, consistent standards of performance and accountability, and the relevant, timely and transparent internal communication needed to best serve our students.





**Watch our  
Strategic Plan  
progress:**



**[ccs.spokane.edu/About-Us/Leadership/Vision](https://ccs.spokane.edu/About-Us/Leadership/Vision)**



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