



EMERGENCY RESOURCE GUIDE

in Spokane County

Spokane Regional Health District
1101 W. College Ave. Spokane, WA 99201
TEL 509.324.1500 TDD 509.324-1464

srhd.org

News Sources

Spokane Regional Health District: srhd.org

City of Spokane: my.spokanecity.org

Google Crisis Map: fb.me/4yhnk4CbG

Finding Open Shelters and Warming Centers

Find an open shelter or warming center srhd.org/news.asp?id=533

Utility Companies

Avista: 800.227.9187 | avistautilities.com

Inland Power and Light: 509.747.7151 | inlandpower.com

Modern Electric and Water Company: 509.926.9800 | mewco.com

Street Departments *For reporting blocked roadways*

City of Spokane: 509.625.7733 | my.spokanecity.org

Spokane County: 509.477.3600 | spokanecounty.org

City of Spokane Valley: 509.921.1000 | spokanevalley.org

Non-Emergency Assistance

Spokane C.O.P.S. Policing Services: 509.625.3300 | spokanecops.org **Spokane County Crime Check:** 509.456.2233 |

spokanecounty.org/CrimeCheck **2-1-1:** dial 2-1-1 | win211.org

Animal Assistance

Spokane County Regional Animal Protection Services (SCRAPS): 509.477.2532 | spokanecounty.org/scraps

Transportation and Fuel Resources

Spokane Transit Authority (STA):

509.3287433 | spokanetransit.com *Free passes available at shelters*

Spokane Taxi: 509.568.8000 | spo-cab.com *Free rides from shelters to homes* **City of Spokane, list of open gas stations:**

static.spokanecity.org/documents/blog/2015/11/19/open-fuel-stations-2015-11-19-1425.pdf

Food Access and Food Safety

Google Crisis Map, grocery store updates: fb.me/4yhmk4CbG

Second Harvest: 509.534.6678 | 2-harvest.org/spokane-county
Complete list of eastern Washington emergency food outlets.

Spokane Valley Partners: 509.927.1153 | svpart.org

United Way: srhd.org/news.asp?id=536
List of Thanksgiving meal sites.

Women Infant and Children (WIC) Replacement Vouchers:

spokanewic.org/news/1602/wic-replacement-vouchers-after-outage
WIC staff are able to replace checks for lost food due to power outages during the last weeks of November.

DSHS Basic Food/EBT: 877.501.2233

dshs.wa.gov/esa/community-services-offices/emergency-programs *Replacement food stamps, call with estimated losses*

Spokane Regional Health District: 509.324.1565 | srhd.org
Residential and restaurant guidance.

Health and Mental Health

Frontier Behavioral Health - First Call For Help: 509.838.4428

fbhwa.org/programs/crisis-response/first-call-for-help

Spokane Regional Health District: srhd.org
Information on food safety, hypothermia, carbon monoxide.

Urgent Care Facilities: static.spokanecity.org/documents/blog/2015/11/19/urgent-care-2015-11-19-1254.pdf
If you're sick and your regular doctor isn't available, this is a list of facilities that are open.

Heat and Firewood Assistance

SNAP: 509.456.SNAP (7627) | snapenergyassistance.org

Working to provide extra help for eligible low-income households to provide assistance with storm related heating assistance and damage to their homes.

Licensed Arborists | my.spokanecity.org/urbanforestry/permits

Weather

National Weather Service: call 2-1-1 | wrh.noaa.gov/otx

Forecast information for northwest Washington.

Other Resources

srhd.org/documents/PublicHealthData/2015%20AFN-infographic.pdf *Other resources, information specific to disabilities, housing and transportation, institutional facilities, military, seniors, faith-based institutions and more.*

Spokane County Recovery Resources

Greater Spokane Emergency Management Damage: 509.477.7613 spokanecounty.org/emergencymgmt/content.aspx?c=3239

Report forms for residents and businesses.

Housing

Housing Search Northwest: HousingSearchNW.org *Help to find housing.*

U.S. HUD Disaster Assistance: portal.hud.gov/hudportal/HUD?src=/states/washington/library/disasterrelief

Missing Documents

Spokane Regional Health District: 509.324.1522
Assistance with issuing certified copies of vital records.

WA Department of Licensing: 360.902.3922
dol.wa.gov/dol-services.html | doldirector@dol.wa.gov
Replacement license/ ID cards.

The Washington Connection:
washingtonconnection.org/home/exploreeoptions.go
Benefits, Assistance and filing insurance claims

WA Office of the Insurance Commissioner: 855.636.5610
insurance.wa.gov/your-insurance/natural-disasters
Unemployment benefits for workers impacted by disaster.

Tax Relief

IRS: irs.gov/uac/Tax-Relief-in-Disaster-Situations
Tax relief for those impacted by disaster.

Spokane County Assessor: spokanecounty.org/Assessor
Property tax relief for those impacted by disaster.

WA Department of Revenue: dor.wa.gov/Content/GetAFormOrPublication/PublicationBySubject/TaxTopics/DisasterRelief.aspx
Information for property owners and businesses.

How to Help

Volunteer

2-1-1: dial 2-1-1 | win211.org

Volunteer Spokane: volunteerspokane.org

Donations

Catholic Charities: 509.358.4250

Needs diapers, wipes, food, water, flashlights, batteries, candles, blankets, sleeping bags, etc.

Salvation Army Emergency Disaster Services: salvationarmynw.org

The American Red Cross: redcross.org/donate

The United Way of Spokane County: unitedwayspokane.org

When giving, be alert for scams

Attorney General's Office - Consumer Alert

atg.wa.gov/news/news-releases?id=31987%20-%20UzrSSHXn-9K

Watch for charity scams.

Better Business Bureau (BBB): bbb.org

Go to the BBB web site and search for the charity of your choice to review the report. Verify the organization's registration with the Office of the Secretary of State.